

Candidate E

- Certified Black Belt (2005) from Dell & ASQ, and Master Black Belt (2006) by Dell & Smarter Solutions.
- Dell Lean certification and professional mentor certification
- Re-engineered global services saving \$3.5MM YTD in 2008
- Led 86 Continuous Improvement projects in 2007, netting benefits of \$32MM
- Leads a DFSS team
- Experienced as Operational Manager for large fulfillment center
- Led call center to 24% productivity increase (\$3.7MM cost savings)
- Trained and mentored BB's and GB's to certification
- Manages a team of six BB's and two CQE's
- Global experience